UNIVERSITY
of ALASKA
Many Traditions One Alaska

Your University of Alaska Email Account

UA students are assigned a university e-mail account which is used to communicate with students regarding important university matters. You are responsible for checking this account regularly or forwarding your university email account to the email account you check regularly. You are also responsible to act upon or respond to the email received from the university when specifically requested to do so.

Starting June 1, 2006, UA departments will begin phasing in a plan to communicate with current students electronically exclusively through their University of Alaska email account.

Once all phases are complete, the University will no longer be sending enrolled students emails at non-university email accounts such as Hotmail or Yahoo. Using your university account will ensure that you will receive critical information in a timely and consistent manner, such as:

- Financial aid awards and information
- Admission status
- Faculty communications regarding assignments
- Transfer class evaluations
- Housing communications
- Student billing information
- Class schedules
- Class registration information
- Campus closures
- Emergency information

How do I signup for my UA e-mail account?

Your UA email account is created at or prior to your enrollment at the University of Alaska.

How do I find out what my UA e-mail account is?

Visit the email lookup page for the campus you are attending:

UAA
http://technology.uaa.alaska.edu/computer/ID/loginLookup.cfm
callcenter@uaa.alaska.edu
907-786-4646

UAF
https://ssl.uaf.edu:1917/email_lookup.html
fxhelp@uaf.edu
907-474-6564

UAS
http://uas.alaska.edu/elmo
helpdesk@uas.alaska.edu
907-796-6400 or 877-465-6400

Current students can also look up their e-mail address at http://uaonline.alaska.edu. Select **SECURE AREA**, then **PERSONAL INFORMATION**, and then **VIEW E-MAIL ADDRESS(ES).**