

Student Services Council - Score Card - Updated December 08, 2017

The mission of the UA Student Services Council (SSC) is to foster a student centric experience through the collaborative development and periodic review of university policies, programs, and

POLICY / REGULATION REVIEW

mtg	Topic/Title	Policy, Regulation or Practice, Procedure	Description	Status	Due Date
12/8/17	Withdraw Policy	University Policy	Voluntary/Involuntary medical leave policy for students	Systemwide group continues to meet; The committee has met several times since the last update. They benchmarked quite a few policies from other institutions to gather ideas on how to form the basis of our initial effort. The team is starting with a voluntary process and then will focus on an involuntary process. Currently, we do have a draft of the voluntary withdrawal process that the a sub-group has worked on. We're continuing to make edits and have our next small group meeting with Rachel Plumlee from GC.	1st draft to SSC Dec. 2017
12/8/17	Sex Offender List	University Practice	GC recommends Universities regularly review SO list, following UAA protocol.	UAA is sharing protocols. UAF and UAS reviewing, establishing their internal procedures.	TBD

STRATEGIC PATHWAYS: Pursue consolidation of tasks among the universities and Statewide

8-Dec		SP	Meeting with University Registrars	Report at first Summit Team - put in request for Ellucian consulting - per the Reg's request.	TBD - impacted by Banner 9 upgrade.
		SP	Meeting with University Financial Aid Directors	Report at first Summit Team - put in request for Ellucian consulting - per the FAO's request.	TBD - impacted by Banner 9 upgrade.

GOALS

Priority	Topic/Title	Owner	Description	Status	
----------	-------------	-------	-------------	--------	--

OTHER ITEMS

Priority	Topic/Title	Owner(s)	Description	Status	
High	EAB Implementation	Carey, Fitts, Lampman, Oba	UA EAB Team that meets quarterly with Lead EAB Implementation Consultant	Decisions: each SSC site will be populated with ALL student data. Access to UA ERP accomplished.	11/16/2017, next quarterly mtg in Jan or Feb (TBD)
High	Process to Improve on-line services	Oba, Schultz, Olsen, Ciri, Nelson, Fitts, Knabe, Musick	Group is charged with recommending improvements to online	Student survey sent to 5k randomly selected students. As of 12/4 447 responses have been received, 129 in progress.	Next mtg 12/08/17
High	25% discount to OEC/1yr certs	Oba, Turner, Gorden, Martin, Swarner, Pete, Wall, Volden, Musick, Gruenig	Consider strategies for applying the 25% discount; provide options to President.	Recommendations delivered to President on due date.	12/7/17